



601 Taylor Way, San Carlos, CA 94070
877-LM-LUNCH (877-565-8624) • 650-596-8008
fax 650-596-8006 • www.thelunchmaster.com

Welcome to the LunchMaster, Holy Family!

About Our Company

LunchMaster is a family owned company that has been serving schools in Northern California for almost 20 years. We strive to provide the traditional home-cooked taste that kids love, while also using healthy, organic ingredients. We have Melissa Manning, a registered Dietitian who specializes in child nutrition on staff to help us plan our menus. She particularly enjoys making food both healthy and fun. At the LunchMaster, we uphold the highest nutritional standards published by the USDA and the American Dietetics Association. We monitor calories, sugar, fat, vitamins, and minerals. Not only do we care about your child's health – we also care about our community, so all our packaging is biodegradable and 100% compostable.

About Our Food

Our food is tasty, nutritious and convenient. Lunches have:

- No Trans Fats, Reduced Sugars and are high in Whole Grains
- Fruit and Veggies are individually packed and most fruits are pre-sliced, making them easier to eat!
- All Natural turkey & beef products (Our hot dogs are organic!)
- 100% Organic lunchmeats
- Tillamook Cheddar & All Natural American cheese
- Barilla plus Pasta (a whole grain source of fiber, protein, and vital ALA Omega-3s)

About Our Menus

Our complete menu will be available to you online at www.thelunchmaster.com. When you are online, you will be able to view full color images, descriptions and nutritional information about all your options. Menus are available online 24 hours a day, seven days a week, but if you prefer a paper menu, you can contact us and we will get one to you.

Menu Highlights

Meals are offered Monday - Friday

- We offer 8 meal options every day for Elementary and above (4 hot items and 4 cold items)
- Large meals include side items or are a larger entrée size!
- Affordable Prices: \$4.00 for elementary meals and \$5.00 for Large meals.
- All meals include an entrée, choice of fruit and vegetable, a healthy snack and a drink.
- Drink options are: 1% milk, nonfat chocolate milk, 100% Orange juice and bottled water.

To view the complete terms of service, visit: <http://thelunchmaster.com/terms-service>



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How to Register

Go to the LunchMaster website at www.thelunchmaster.com.

- **Request a log-in and password before you start ordering.** If you have more than one student, you will need to register each one separately.
- **It can take up to three business days** for us to verify that your child is a student at the school and email your log-in back to you. Once you have your log-in and password, you can go online any time and order. Since there is only a delay this first time, we encourage you to register at the beginning of the year if you think you may want to use the lunch program any time during the school year. That way you will be ready to go!
- If you want to use a paper menu instead of ordering online, please contact LunchMaster (not the school office) at (650) 596-8008 and we will mail, fax, or email one to you.

How to Order

The best way to order is to go online to our website at www.thelunchmaster.com.

- Go online and pick an entrée for each day you would like to buy lunch. There's no minimum!
- You can order up to two months in advance, but **you need to order by Thursday, midnight the week before in order to place the meal orders for the following week.**
- You can pay for your order online with a credit card.
- On Friday the week before, you will be e-mailed meal tickets for the next week. Your student should bring these meal tickets to school – the ticket lets the person working in the lunchroom know what was ordered for that day. Meal tickets make the process go much quicker, **but if you forget the tickets, don't worry, there will be a list of what each child ordered and someone there to help them.**

Doe, John [H1]	
Turkey Corn Dog	
Grade 06	Thursday
ABC School	11/04/2010

Sample Ticket

Cancellation Policy

Pre-ordered and pre-paid meals may be cancelled in exchange for future LunchMaster account credit.

- Meals can be canceled online or directly with the LunchMaster at **(650) 596-8008**.
- Meals that are canceled before 4 p.m. the day before the meal service was to have taken place shall receive LunchMaster account credit for the FULL value of the price of the cancelled meal.
- Meals canceled either i) before 8 a.m. on the day of, or ii) after 4 p.m. the day before the meal service was to have taken place will receive LunchMaster account credit for HALF the value of the price of the cancelled meal.
- LunchMaster account credit will remain on the account and be available for use on future meal orders. There are no cash refunds for cancellations of meal service, only credit for future meals.

Questions or Comments

- If you have any questions or issues, please contact LunchMaster directly at (650) 596-8008 or email LunchMaster@nobhillcatering.com.

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